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THE GOOD LIFE

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How LifePath's Information and Caregiver Resource **Center Can Help**

By Patti Roy, MSW, Information & Caregiver Resource Center Program Director

The Information and Caregiver Resource Center (ICRC), known as the hub of the agency, has expanded the available to individuals find the resources they need to live independently and thrive in their communities.



The first step is to call LifePath at 413-773-5555 and ask to speak with a Resource Consultant, or to email <u>info@lifepathma.org</u>.

assistance help

Information and Referral

It all starts with a phone call or email inquiry to one of our Resource Consultants. who available are Monday through Friday, 9 AM - 5 PM, to answer questions or inquiries from callers about LifePath services and other resources available in the community. We average 500 calls per month. Often it can be daunting to navigate this process, not understanding which services would be more beneficial. In most cases, one individual can benefit from multiple programs that LifePath offers. The first step is to call LifePath at 413-773-5555 and ask to speak with a Resource Consultant, or to email info@lifepathma.org. Many people are not aware that they can make referrals directly from our website as well.

Options Counseling

Often, many individuals would like to have more conversations about services and what options would be available for them. Our Options Counselors are able to assist individuals with a disability of any age. This is a short-term, free service that connects individuals to internal and external resources. An options counseling session is available by phone, in person, or by video. Family Caregiver Program

more are seeing individuals into caregiver stepping roles. The Family Caregiver Program is an option for supporting the caregiver in their role. Our Caregiver Specialists are able to provide assistance to caregivers who live in Franklin County or the North Quabbin Area, or out of state as long as their loved one lives in Franklin County or the North Quabbin Area. This is a free service to provide assistance to caregivers of any age. This, too, could be in person, by phone, or by video. We are also able to provide respite scholarships to caregivers who are in

need of respite. This could include a

membership to the gym, a gift certificate for massages, or assisting in paying for care while the caregiver runs errands or takes a vacation.

Community Transition Liaison Program

In 2023, the Massachusetts Executive

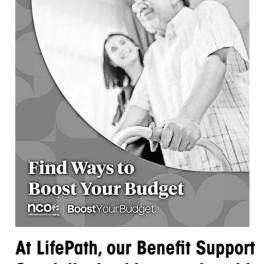
of Elder Office created a new program targeted to assist individuals who are living in a nursing facility transition home. The goal of the Community Transition Liaison Program is to meet with clients who express interest in returning home, and assist with this complex transition. This is a free service, available to

individuals with disabilities aged 22 years and older, which can follow the person until they leave the facility and are back in a community setting. The Community Transition Liaison works in collaboration with families, social workers, community other employees and partners, LifePath to help carry out the client's goal to return to the community.

Benefits Enrollment Program

With a new grant award, LifePath recently added a Benefit Enrollment Program. Our Benefit Support Specialists are able to help those tricky applications—including applying for Masshealth, the Medicare Savings Program, SNAP, or LIHEAP. We are available to assist in both Franklin and Hampshire County as well as the North Quabbin area. We can meet with people in their homes, at senior centers, and at libraries or other community settings, as well as offer assistance virtually.

Reach out today by calling 413-773-5555, or emailing info@lifepathma. org, to learn more about the many ways we can help!



Specialist is able to assist with applying for MassHealth, the Medicare Savings Program, SNAP, and Fuel Assistance. Not sure which benefit will fit you best? Our Benefit Support Specialist can help! For more information, please give us a call at 413-773-5555 and ask to speak with a

Resource Consultant.