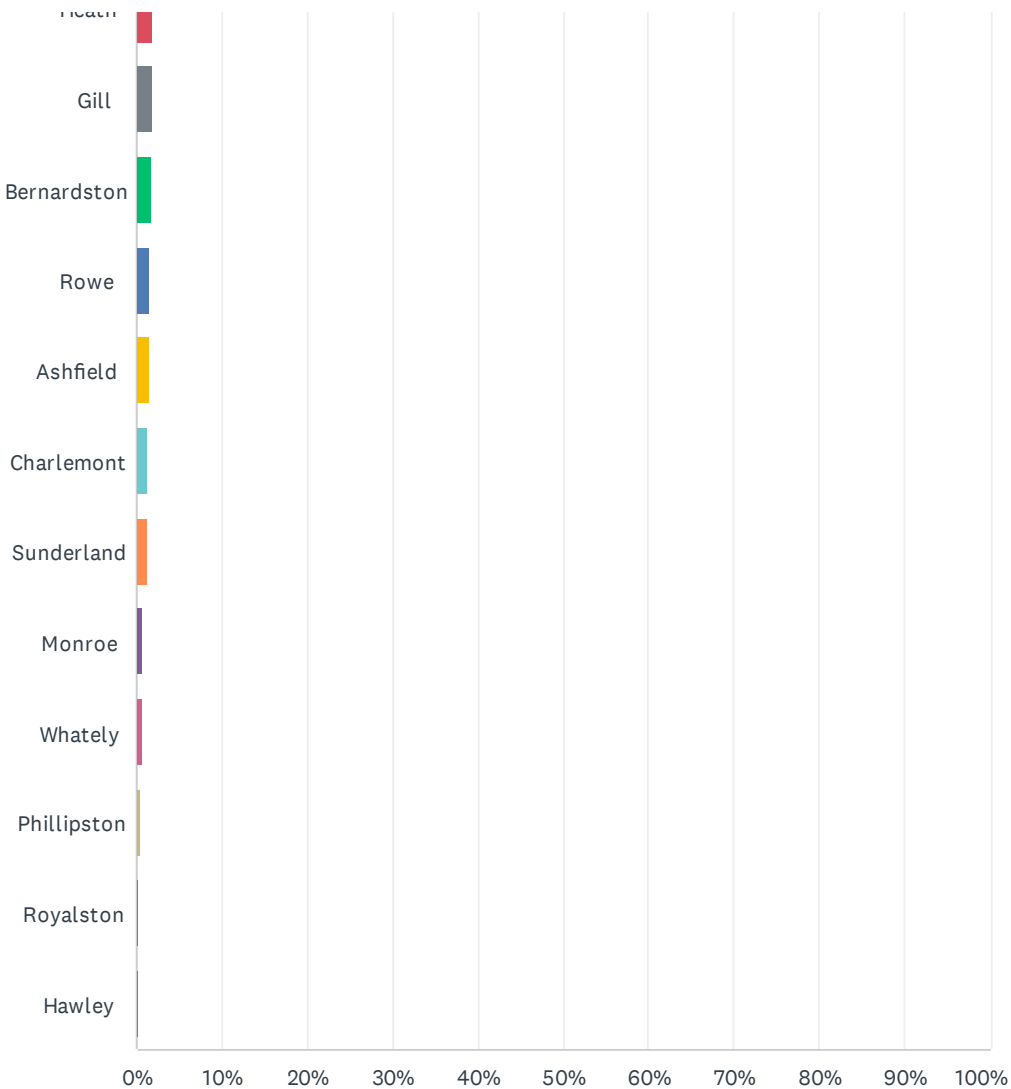


Q1 Which town do you live in?

Answered: 1,982 Skipped: 0



Age- and Dementia-Friendly Community Survey

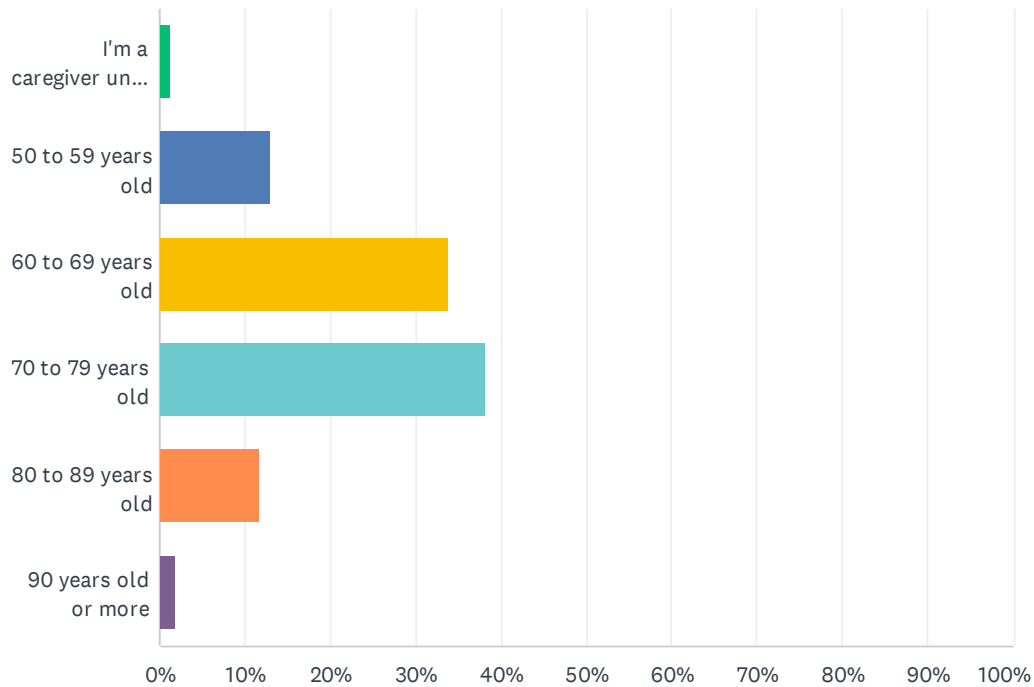


# Age- and Dementia-Friendly Community Survey

ANSWER CHOICES	RESPONSES	
Leverett	14.18%	281
Greenfield	10.60%	210
Northfield	6.96%	138
Orange	6.71%	133
Shutesbury	6.56%	130
Athol	5.95%	118
Montague	4.44%	88
Leyden	4.04%	80
New Salem	3.68%	73
Shelburne	3.68%	73
Buckland	3.38%	67
Wendell	2.72%	54
Petersham	2.67%	53
Deerfield	2.57%	51
Erving	2.27%	45
Warwick	2.27%	45
Colrain	2.17%	43
Conway	2.17%	43
Heath	1.87%	37
Gill	1.82%	36
Bernardston	1.66%	33
Rowe	1.51%	30
Ashfield	1.46%	29
Charlemont	1.31%	26
Sunderland	1.26%	25
Monroe	0.61%	12
Whately	0.61%	12
Phillipston	0.45%	9
Royalston	0.25%	5
Hawley	0.15%	3
TOTAL		1,982

## Q2 How old are you?

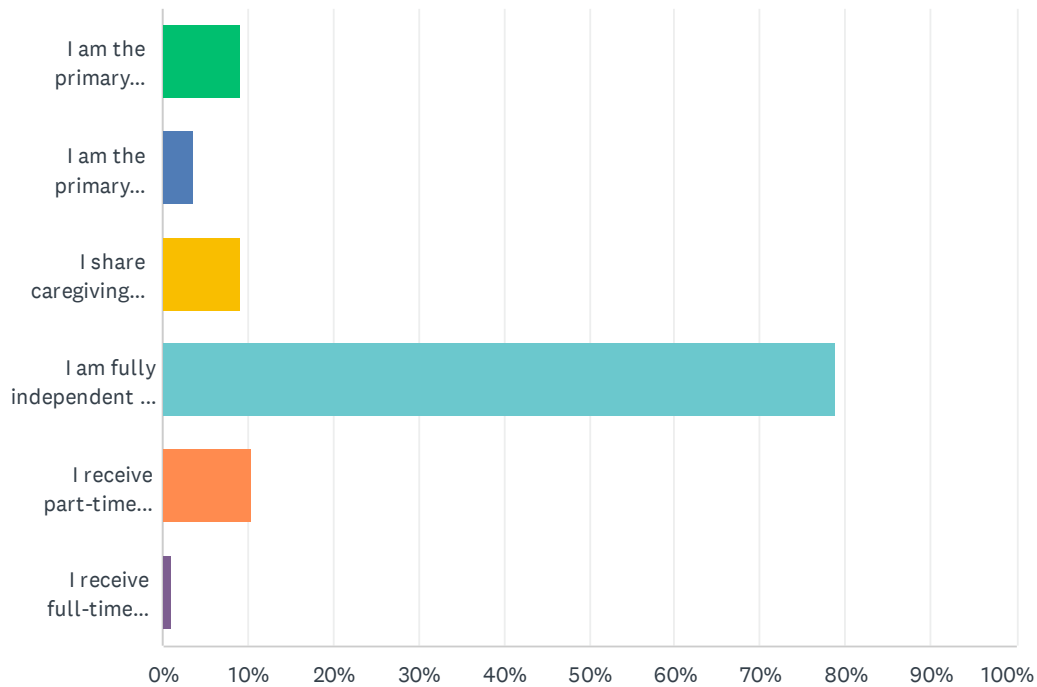
Answered: 1,982 Skipped: 0



ANSWER CHOICES	RESPONSES	
I'm a caregiver under 50 years old	1.21%	24
50 to 59 years old	13.02%	258
60 to 69 years old	33.96%	673
70 to 79 years old	38.09%	755
80 to 89 years old	11.81%	234
90 years old or more	1.92%	38
TOTAL		1,982

### Q3 Do you provide or receive any caregiving support? Check all that apply

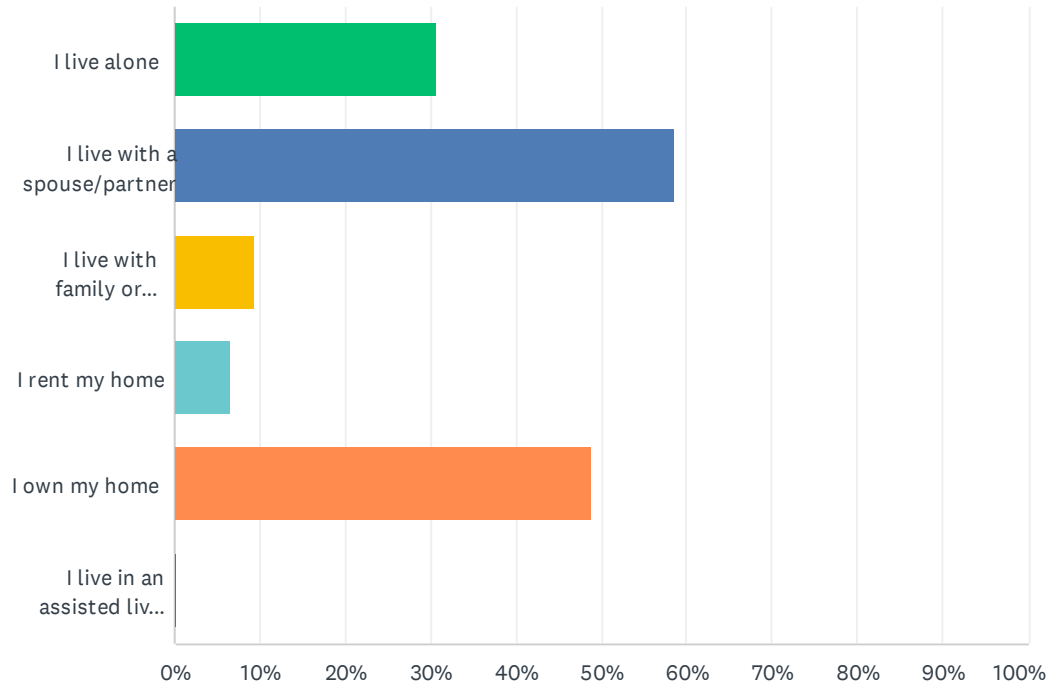
Answered: 1,809 Skipped: 173



ANSWER CHOICES	RESPONSES	
I am the primary caregiver for an older adult	9.23%	167
I am the primary caregiver for child or grandchild	3.70%	67
I share caregiving duties with another person(s)	9.07%	164
I am fully independent and don't need caregiving support for myself	78.94%	1,428
I receive part-time caregiving support from one or multiple people	10.45%	189
I receive full-time caregiving support from one or multiple people	1.16%	21
Total Respondents: 1,809		

## Q4 Which of these describe your current living situation? Check all that apply

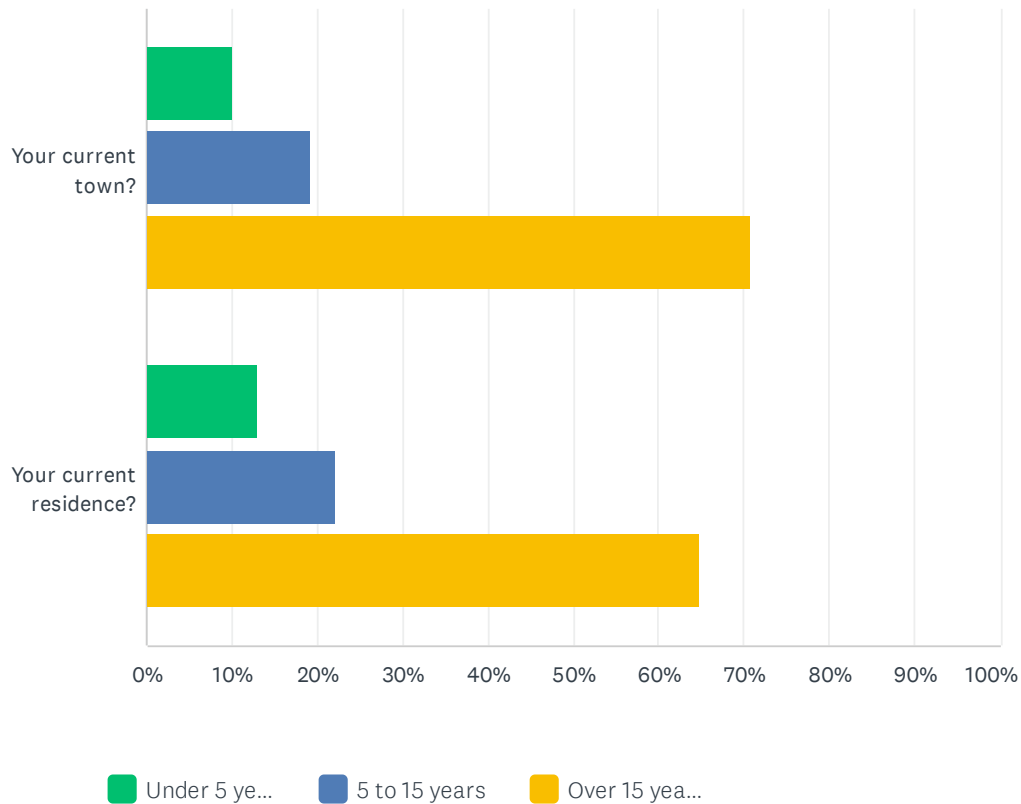
Answered: 1,943 Skipped: 39



ANSWER CHOICES	RESPONSES	
I live alone	30.78%	598
I live with a spouse/partner	58.72%	1,141
I live with family or friends	9.32%	181
I rent my home	6.59%	128
I own my home	48.74%	947
I live in an assisted living facility	0.21%	4
Total Respondents: 1,943		

## Q5 How long have you lived in:

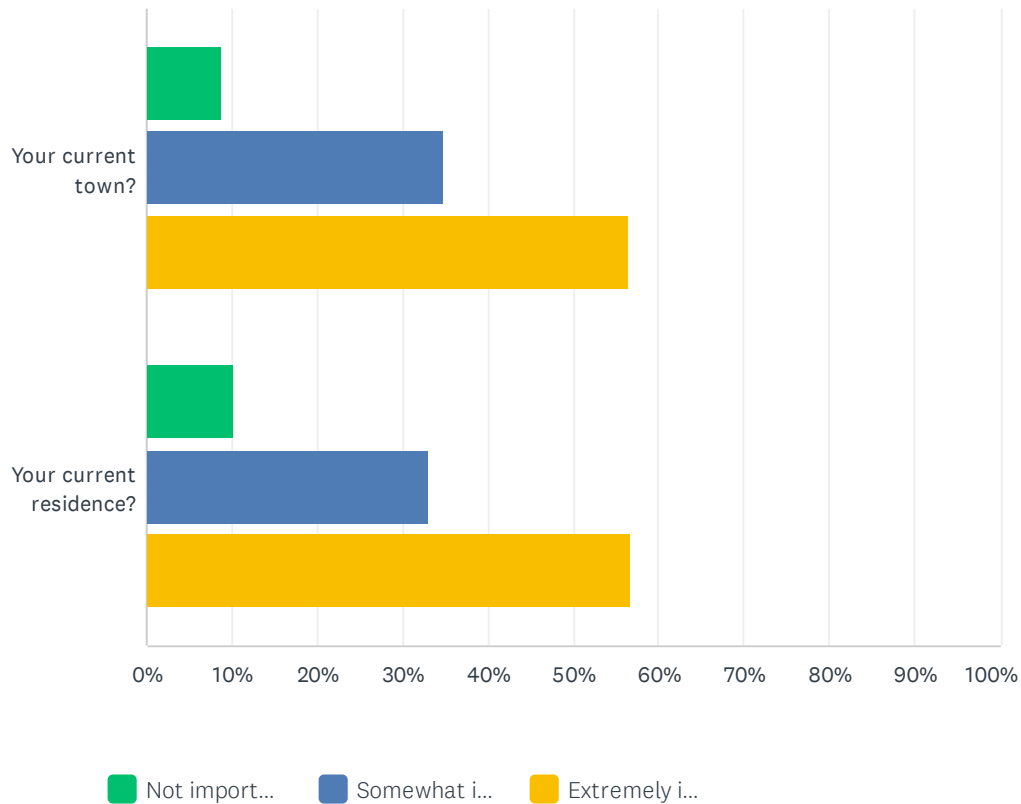
Answered: 1,946 Skipped: 36



	UNDER 5 YEARS	5 TO 15 YEARS	OVER 15 YEARS	TOTAL	WEIGHTED AVERAGE
Your current town?	10.03% 189	19.15% 361	70.82% 1,335	1,885	2.61
Your current residence?	12.99% 241	22.10% 410	64.91% 1,204	1,855	2.52

## Q6 As you age, how important is it for you to remain in:

Answered: 1,939 Skipped: 43

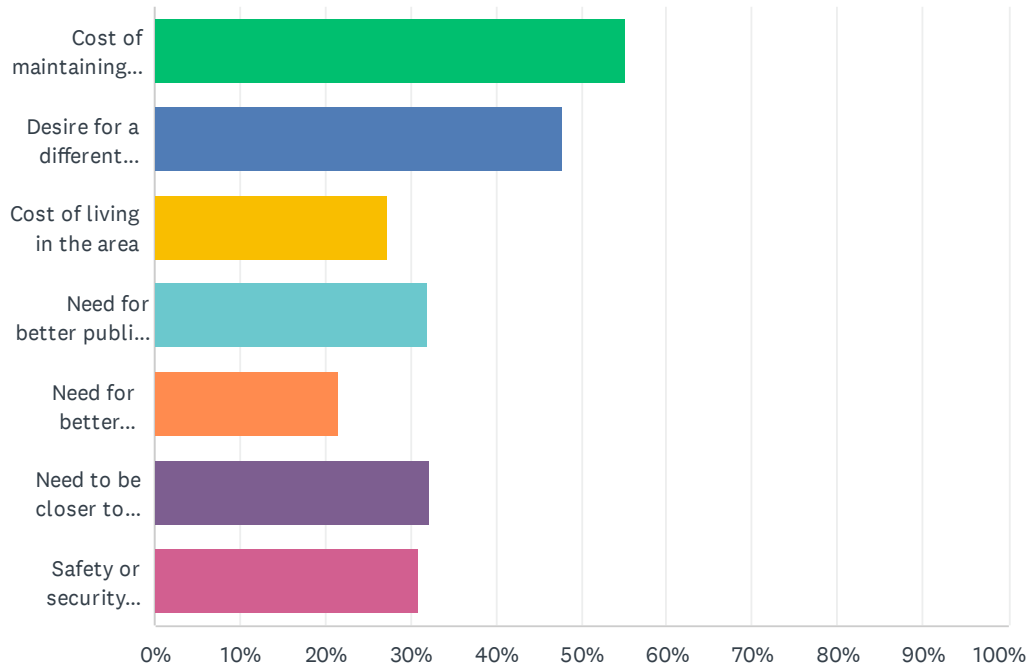


	NOT IMPORTANT	SOMEWHAT IMPORTANT	EXTREMELY IMPORTANT	TOTAL	WEIGHTED AVERAGE
Your current town?	8.76% 166	34.70% 658	56.54% 1,072	1,896	2.48
Your current residence?	10.21% 195	33.04% 631	56.75% 1,084	1,910	2.47



## Q7 Which of these factors would make you consider changing your current living situation? Check all that apply

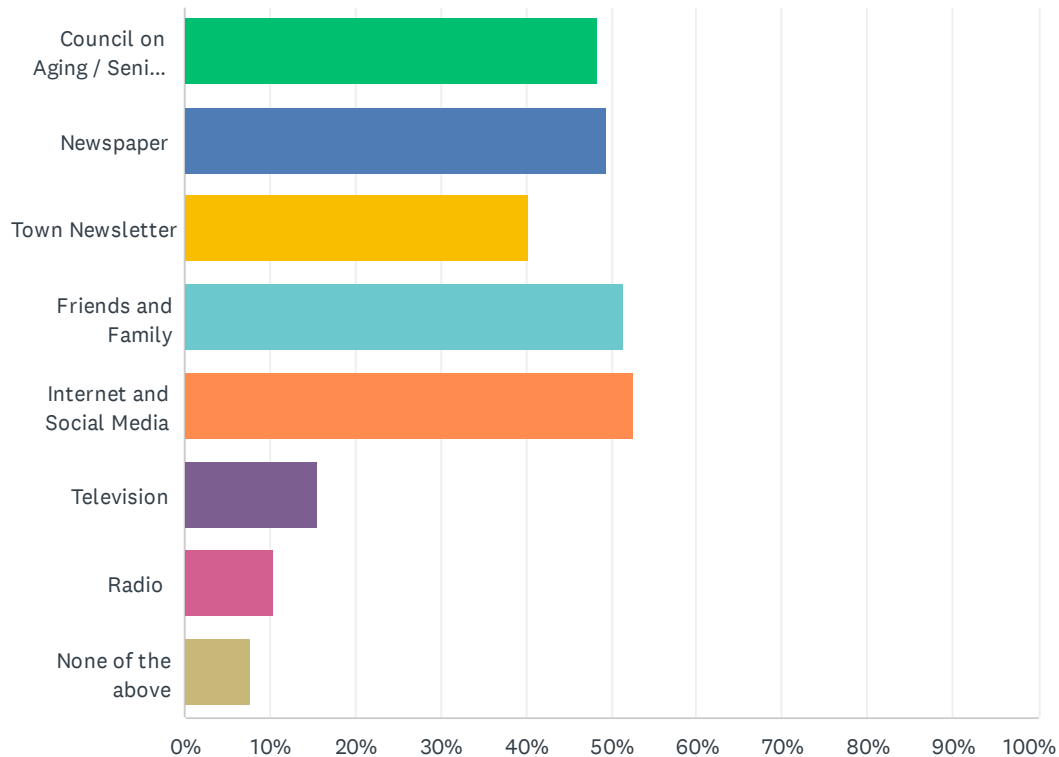
Answered: 1,665 Skipped: 317



ANSWER CHOICES	RESPONSES	
Cost of maintaining your current home	55.14%	918
Desire for a different housing type ( e.g., assisted living, smaller home)	47.69%	794
Cost of living in the area	27.39%	456
Need for better public transportation	31.95%	532
Need for better healthcare services	21.62%	360
Need to be closer to family or to have more socializing opportunities	32.25%	537
Safety or security concerns	30.99%	516
Total Respondents: 1,665		

## Q8 Which of these sources of information do you use to learn about services and programs for older adults in your community? Check all that apply

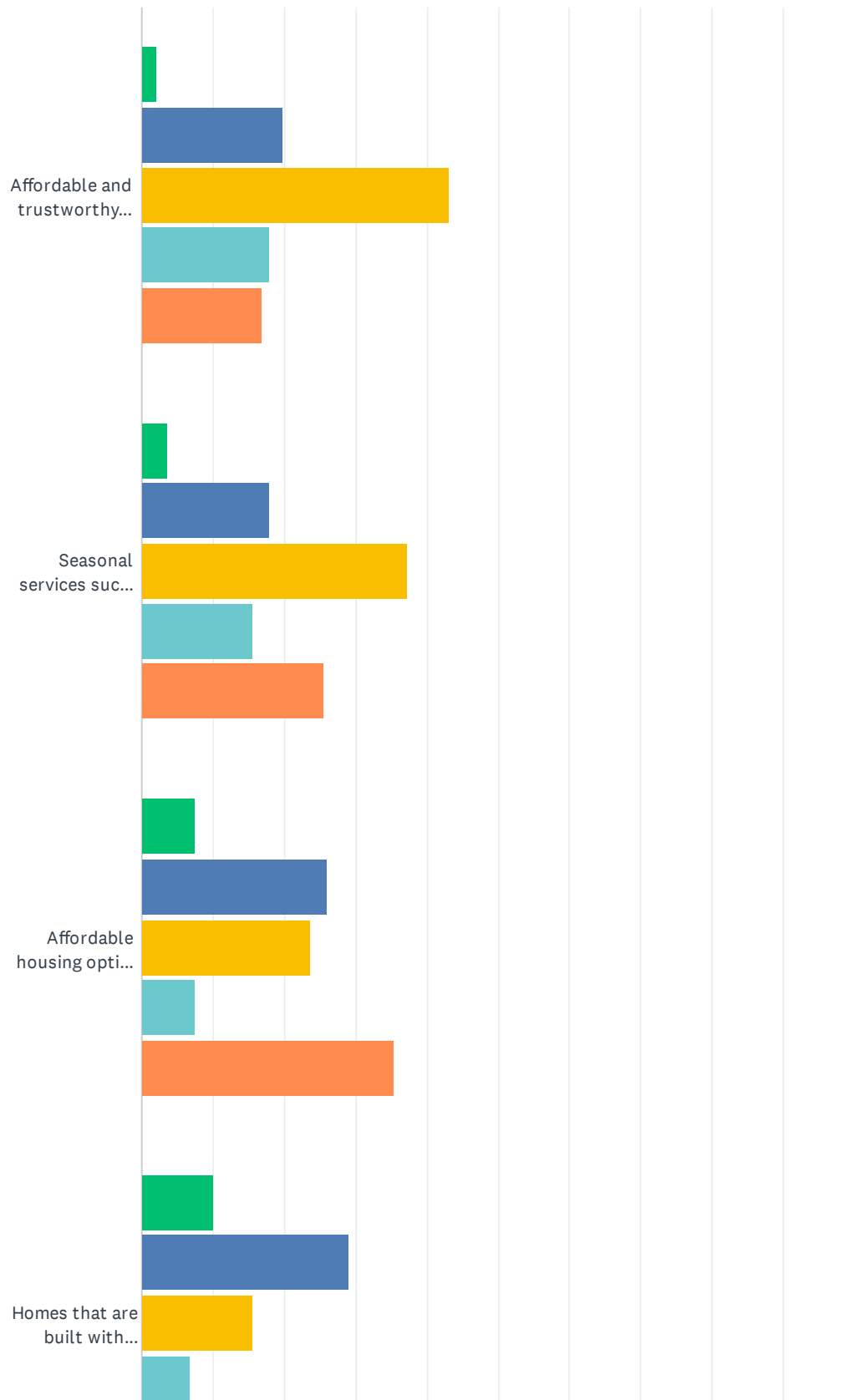
Answered: 1,925 Skipped: 57



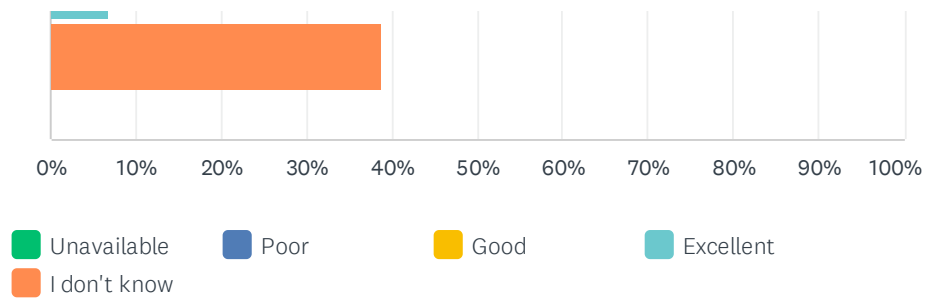
ANSWER CHOICES	RESPONSES	
Council on Aging / Senior Center	48.31%	930
Newspaper	49.56%	954
Town Newsletter	40.36%	777
Friends and Family	51.38%	989
Internet and Social Media	52.68%	1,014
Television	15.48%	298
Radio	10.39%	200
None of the above	7.74%	149
Total Respondents: 1,925		

## Q9 How would you rate your current access to the following?

Answered: 1,827 Skipped: 155



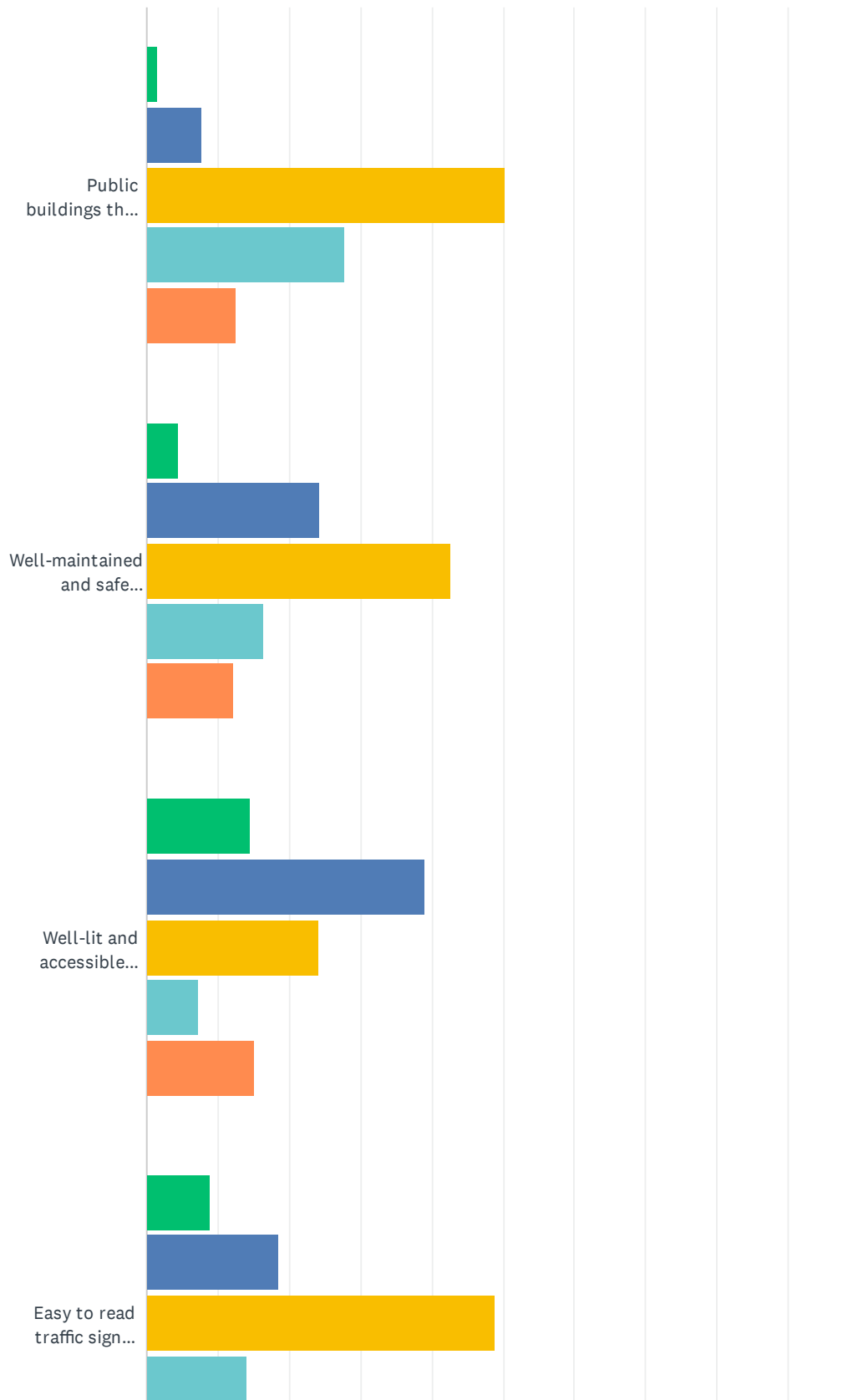
## Age- and Dementia-Friendly Community Survey



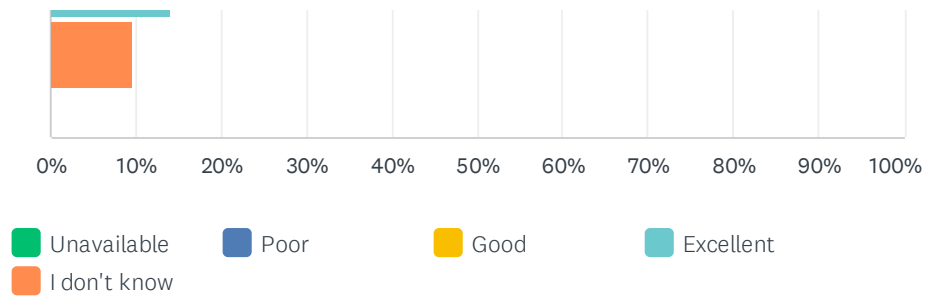
	UNAVAILABLE	POOR	GOOD	EXCELLENT	I DON'T KNOW	TOTAL	WEIGHTED AVERAGE
Affordable and trustworthy home modification and repair contractors	2.12% 38	19.88% 357	43.15% 775	17.98% 323	16.87% 303	1,796	2.43
Seasonal services such as lawn work for older adults	3.69% 66	17.92% 321	37.35% 669	15.47% 277	25.57% 458	1,791	2.13
Affordable housing options for people with my income level	7.50% 132	25.98% 457	23.59% 415	7.50% 132	35.42% 623	1,759	1.60
Homes that are built with things like a no-step entrance, wider doorways, and first floor bedrooms and bathrooms	9.95% 175	28.94% 509	15.63% 275	6.77% 119	38.72% 681	1,759	1.42

## Q10 How would you rate your current access to the following?

Answered: 1,811 Skipped: 171



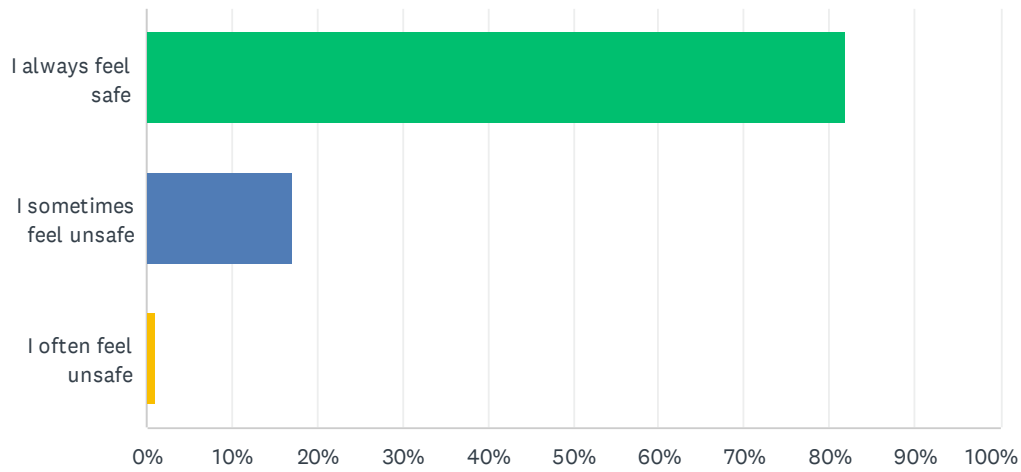
## Age- and Dementia-Friendly Community Survey



	UNAVAILABLE	POOR	GOOD	EXCELLENT	I DON'T KNOW	TOTAL	WEIGHTED AVERAGE
Public buildings that are accessible to people with my physical abilities	1.40% 25	7.74% 138	50.42% 899	27.76% 495	12.68% 226	1,783	2.79
Well-maintained and safe outdoor public spaces with adequate benches and accessibility.	4.58% 82	24.41% 437	42.57% 762	16.31% 292	12.12% 217	1,790	2.46
Well-lit and accessible streets or roads for pedestrians and people with walkers or wheelchairs	14.57% 260	38.96% 695	24.16% 431	7.23% 129	15.08% 269	1,784	1.94
Easy to read traffic signs and visual cues for pedestrian crossings.	8.94% 159	18.55% 330	48.74% 867	14.11% 251	9.67% 172	1,779	2.49

## Q11 Do you feel safe in your home and community?

Answered: 1,836 Skipped: 146



ANSWER CHOICES	RESPONSES	
I always feel safe	81.81%	1,502
I sometimes feel unsafe	17.05%	313
I often feel unsafe	1.14%	21
TOTAL		1,836

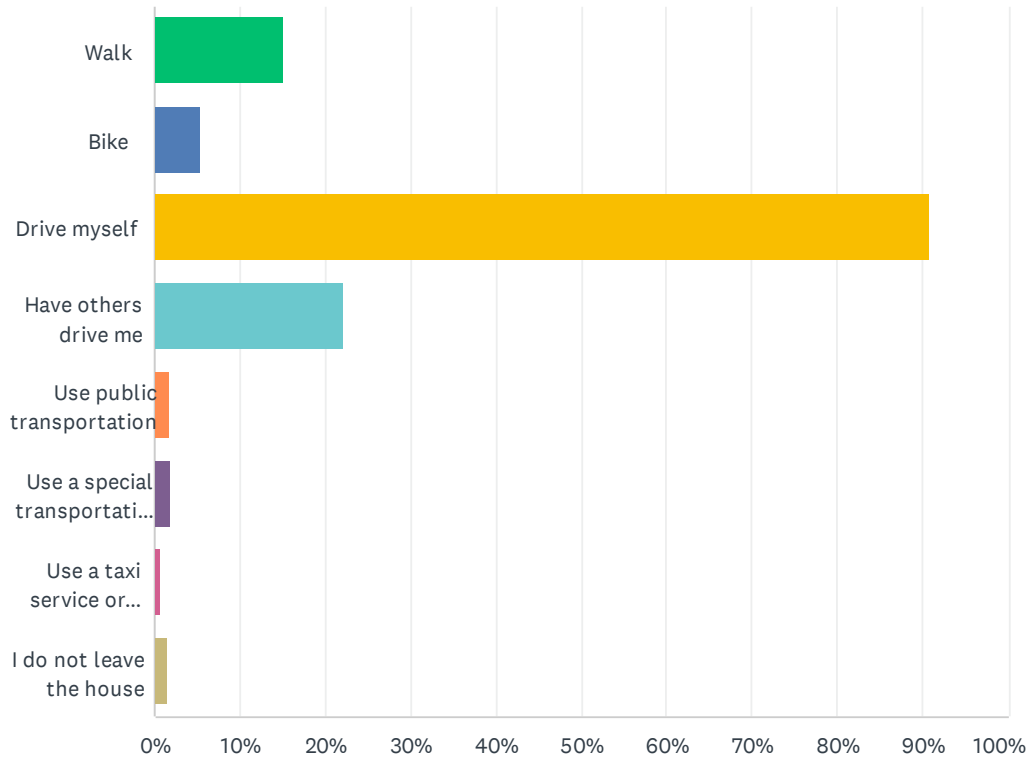
**Q12 If you don't always feel safe in your home or community, what would make you feel safer?**

Answered: 319   Skipped: 1,663



## Q13 How do you usually get around for shopping, medical appointments, social events or other things? Check all that apply

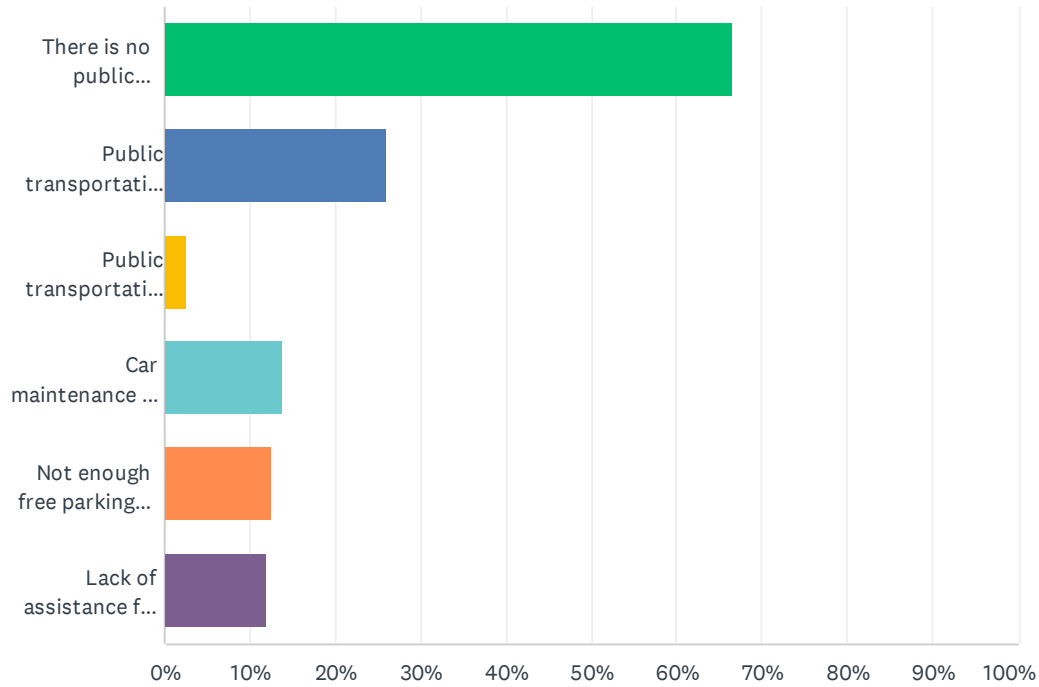
Answered: 1,842 Skipped: 140



ANSWER CHOICES	RESPONSES	
Walk	15.20%	280
Bike	5.37%	99
Drive myself	90.77%	1,672
Have others drive me	22.10%	407
Use public transportation	1.79%	33
Use a special transportation service, such as a Senior Center van	1.90%	35
Use a taxi service or Uber/Lyft	0.54%	10
I do not leave the house	1.57%	29
Total Respondents: 1,842		

## Q14 Are you experiencing any of these difficulties in meeting your transportation needs? Check all that apply

Answered: 986 Skipped: 996



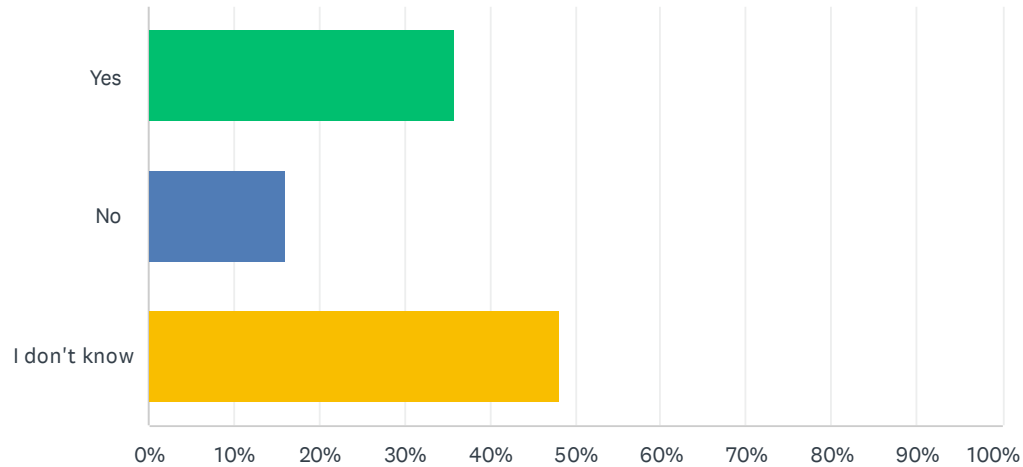
ANSWER CHOICES	RESPONSES	
There is no public transportation in my area	66.43%	655
Public transportation is too hard to get to	25.96%	256
Public transportation is too expensive	2.54%	25
Car maintenance is too expensive	13.89%	137
Not enough free parking available	12.68%	125
Lack of assistance for people with mobility challenges	11.97%	118
Total Respondents: 986		

## Q15 Tell us more about your experience with public transportation in the region

Answered: 676   Skipped: 1,306

## Q16 Do you have a Village or Neighbor-to-Neighbor support program in your town?

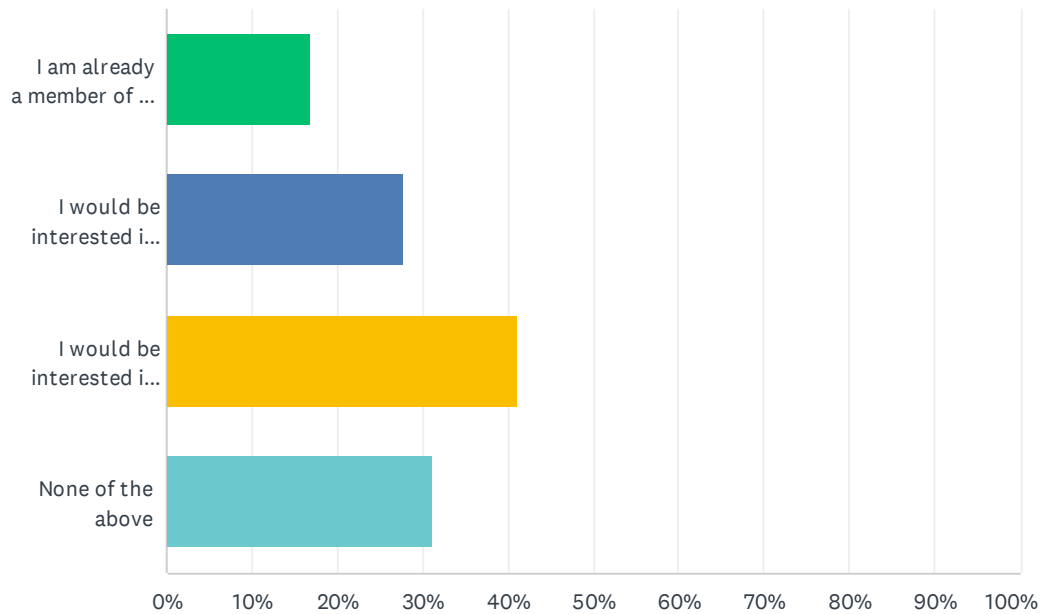
Answered: 1,811 Skipped: 171



ANSWER CHOICES	RESPONSES	
Yes	35.89%	650
No	16.01%	290
I don't know	48.09%	871
TOTAL		1,811

## Q17 If there is/was such a program, would you be interested in joining it?

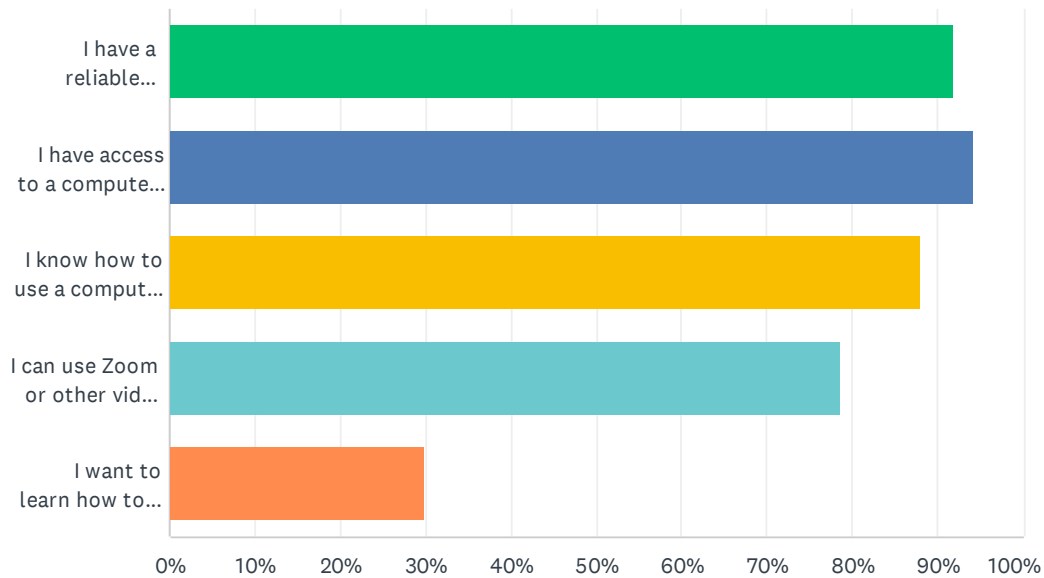
Answered: 1,627 Skipped: 355



ANSWER CHOICES	RESPONSES	
I am already a member of our local Neighbor-to-Neighbor program	16.84%	274
I would be interested in receiving neighborly support	27.72%	451
I would be interested in volunteering to support to my neighbors	41.12%	669
None of the above	31.16%	507
Total Respondents: 1,627		

## Q18 Please read these statements and check ALL that apply

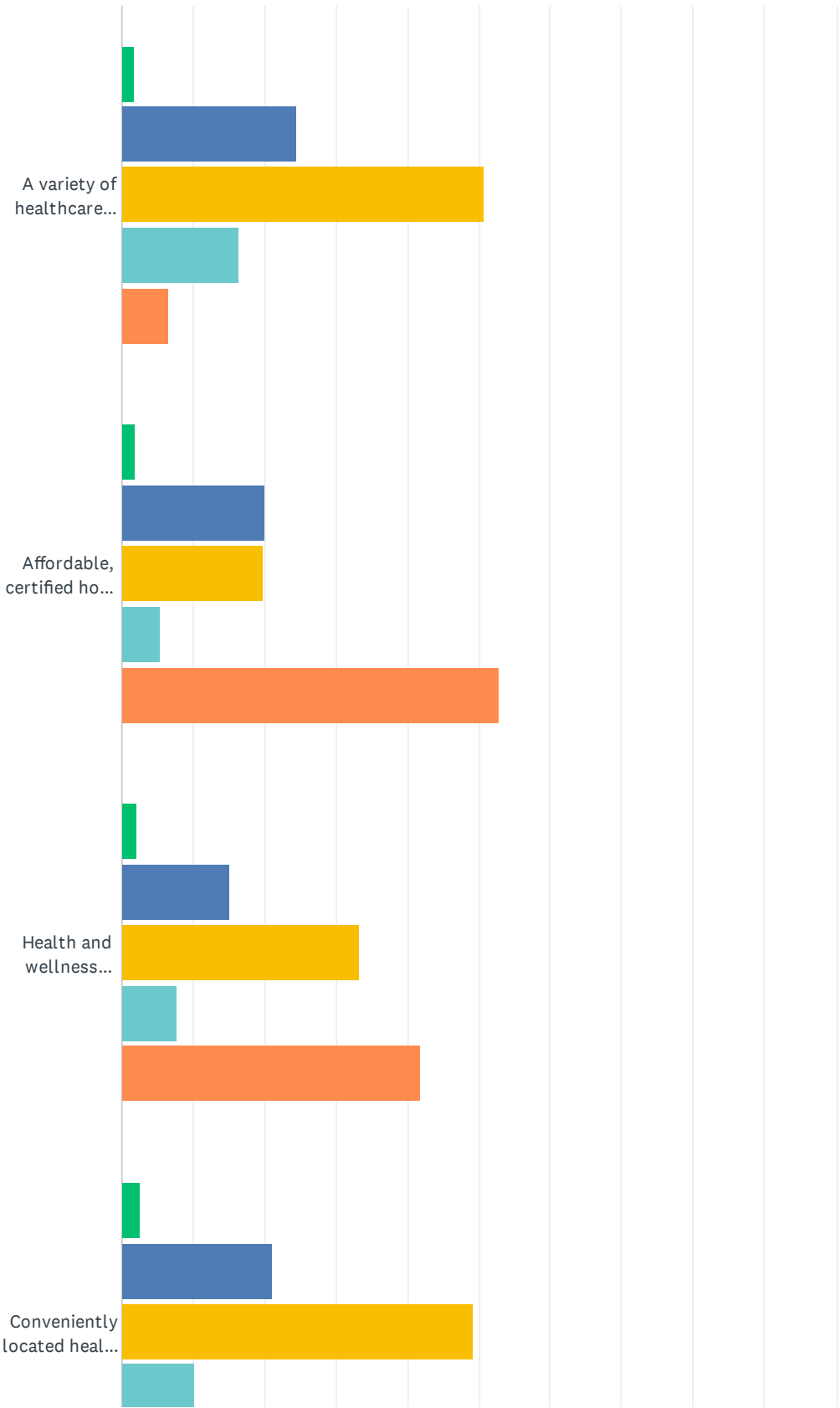
Answered: 1,769 Skipped: 213



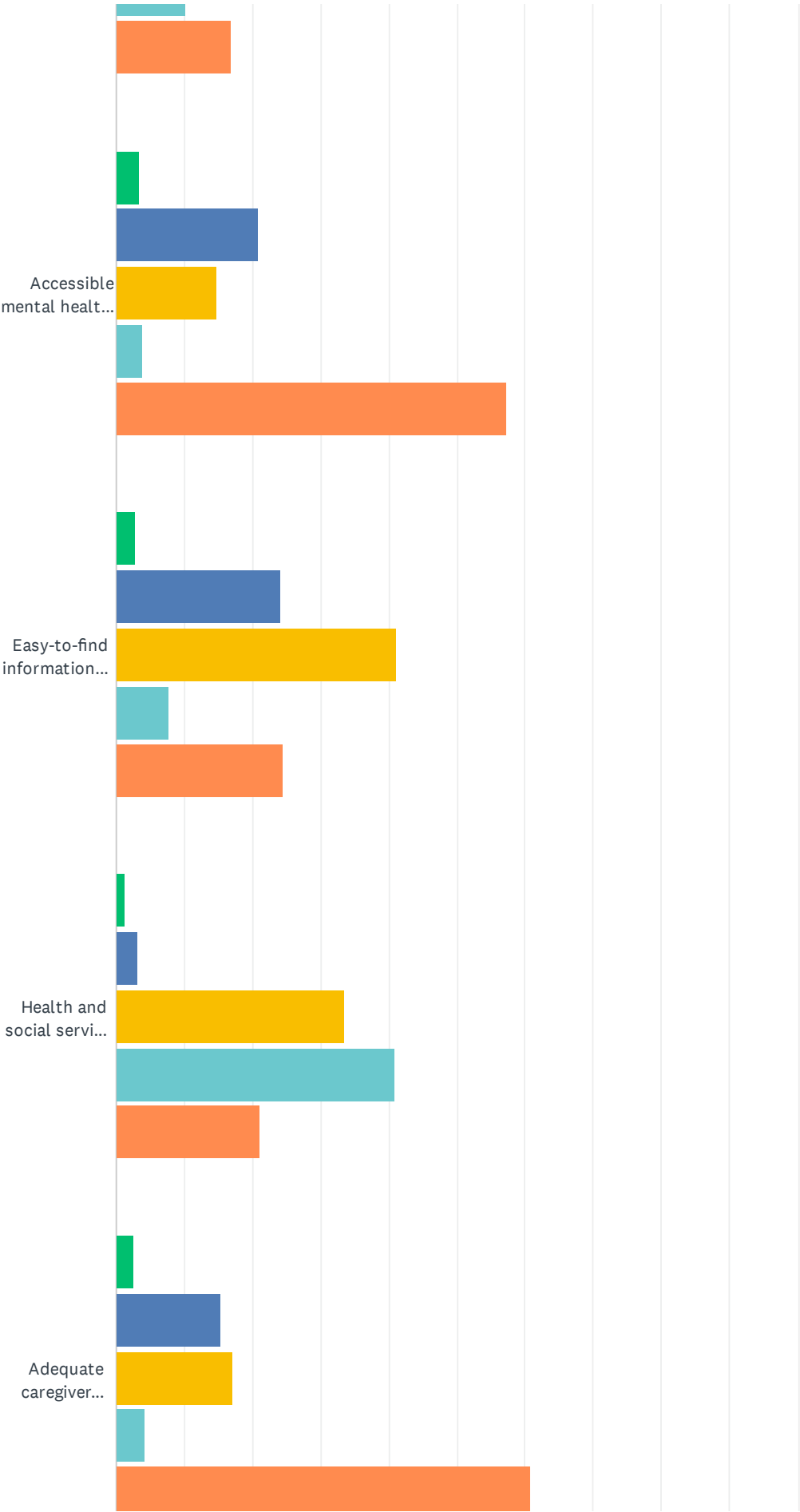
ANSWER CHOICES	RESPONSES	
I have a reliable internet connection at home	91.80%	1,624
I have access to a computer, tablet or smartphone at home	94.18%	1,666
I know how to use a computer, tablet or smartphone	87.96%	1,556
I can use Zoom or other video chat programs	78.58%	1,390
I want to learn how to use new technology better	29.79%	527
Total Respondents: 1,769		

Q19 How would you rate the region on having the following?

Answered: 1,806    Skipped: 176

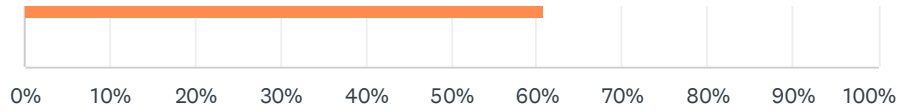


Age- and Dementia-Friendly Community Survey





## Age- and Dementia-Friendly Community Survey



	UNAVAILABLE	POOR	GOOD	EXCELLENT	I DON'T KNOW	TOTAL	WEIGHTED AVERAGE
A variety of healthcare professionals, including specialists	1.73% 31	24.48% 439	50.75% 910	16.40% 294	6.64% 119	1,793	2.69
Affordable, certified home health care providers	1.91% 34	20.05% 356	19.76% 351	5.29% 94	52.98% 941	1,776	1.22
Health and wellness programs in areas such as nutrition, pain management and others	2.20% 39	15.15% 269	33.24% 590	7.72% 137	41.69% 740	1,775	1.63
Conveniently located health and social services	2.66% 47	21.01% 371	49.15% 868	10.31% 182	16.87% 298	1,766	2.33
Accessible mental health support for elders	3.32% 58	20.88% 365	14.76% 258	3.78% 66	57.27% 1,001	1,748	1.04
Easy-to-find information when looking for services	2.67% 46	24.06% 414	41.08% 707	7.73% 133	24.46% 421	1,721	2.05
Health and social service providers who speak my language	1.38% 23	3.17% 53	33.41% 558	40.90% 683	21.14% 353	1,670	2.72
Adequate caregiver support (respite services, support groups..)	2.66% 45	15.43% 261	16.96% 287	4.26% 72	60.70% 1,027	1,692	1.01

Q20 Have you or your partner been diagnosed with Alzheimer's or another type of dementia? If yes, what kind of services and support are you in need of?

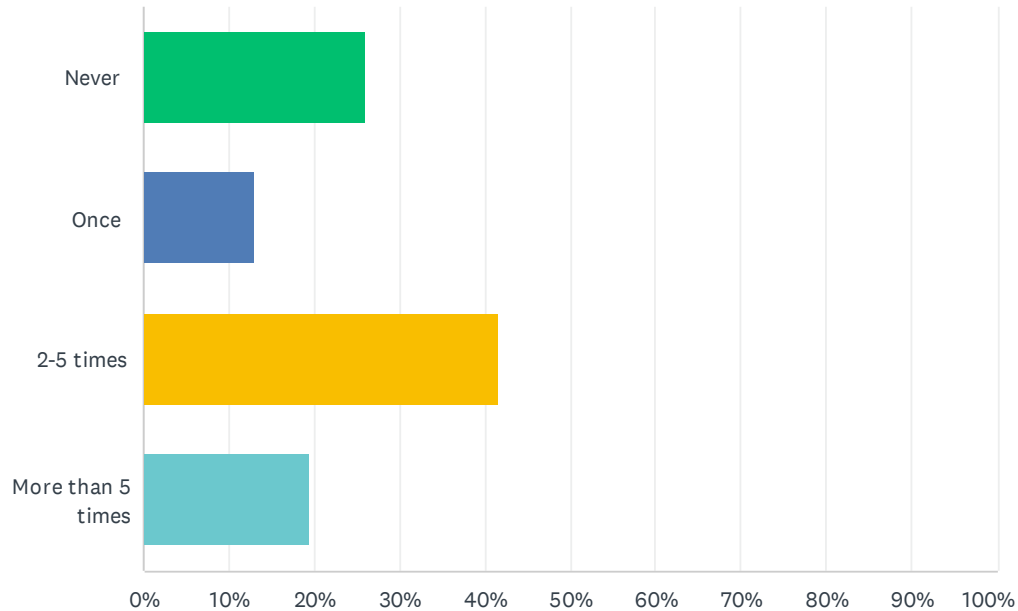
Answered: 815   Skipped: 1,167

Q21 Do you or your partner have an impairment/condition that makes it hard for you to participate in your community? If yes, what is this condition, and what support do you need for it?

Answered: 875   Skipped: 1,107

## Q22 How many times have you used telehealth (communication via phone call/video chat) to talk to a healthcare provider?

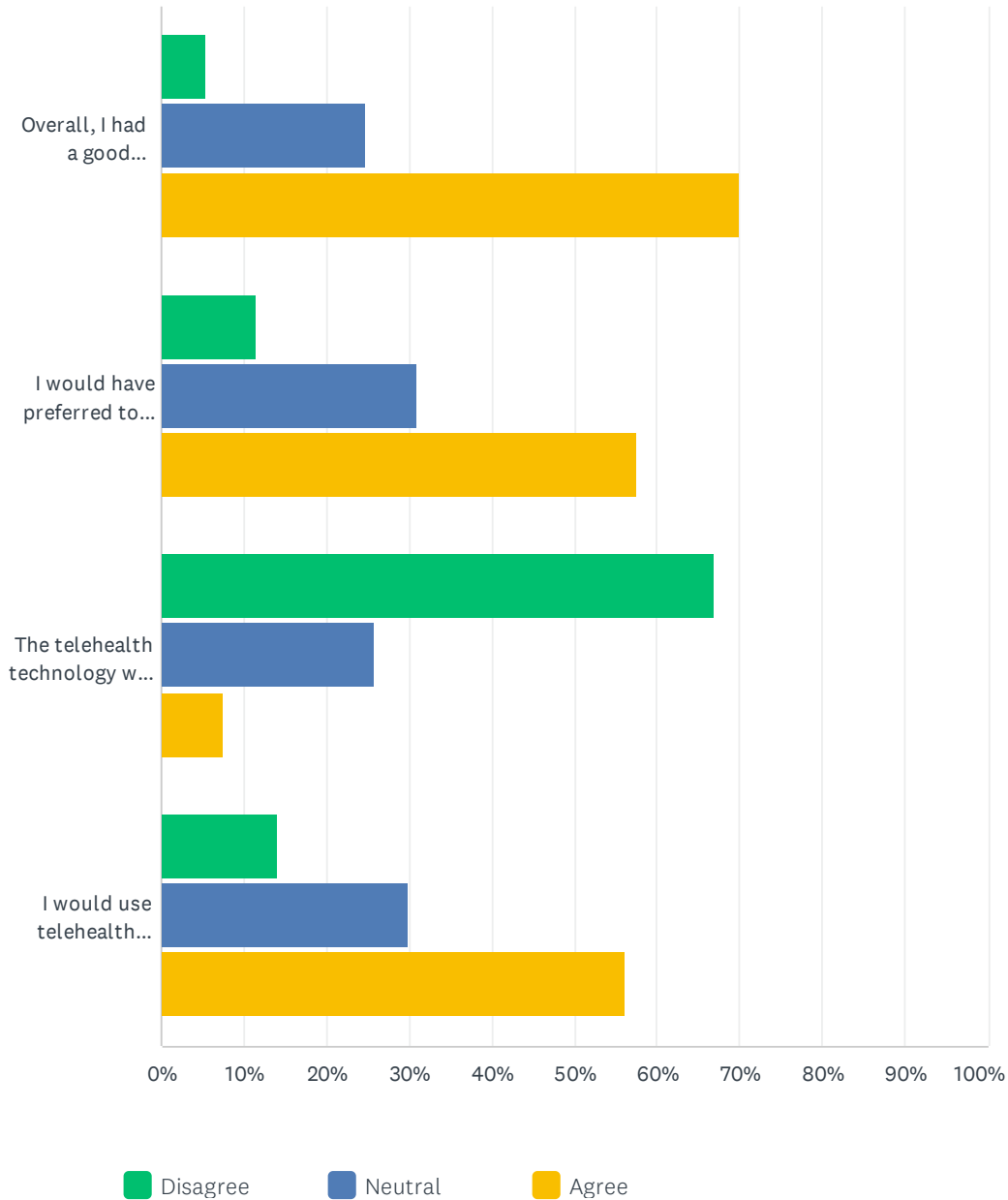
Answered: 1,755 Skipped: 227



ANSWER CHOICES	RESPONSES	
Never	26.04%	457
Once	13.05%	229
2-5 times	41.54%	729
More than 5 times	19.37%	340
TOTAL		1,755

## Q23 If you have ever used telehealth, read the following statements and then select your level of agreement.

Answered: 1,333 Skipped: 649

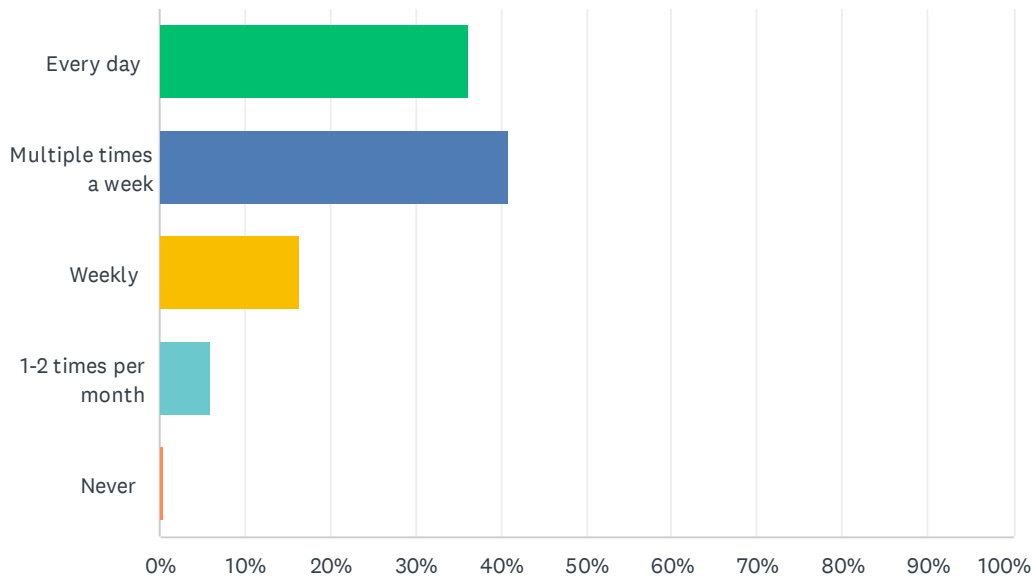


## Age- and Dementia-Friendly Community Survey

	DISAGREE	NEUTRAL	AGREE	TOTAL	WEIGHTED AVERAGE
Overall, I had a good experience talking to my healthcare provider via a phone call/video chat	5.30% 69	24.83% 323	69.87% 909	1,301	2.65
I would have preferred to see my provider in person	11.47% 150	30.89% 404	57.65% 754	1,308	2.46
The telehealth technology was confusing for me to use	66.85% 839	25.74% 323	7.41% 93	1,255	1.41
I would use telehealth again in the future, even after the pandemic	14.07% 181	29.94% 385	55.99% 720	1,286	2.42

## Q24 How often do you interact with people who do not live with you?

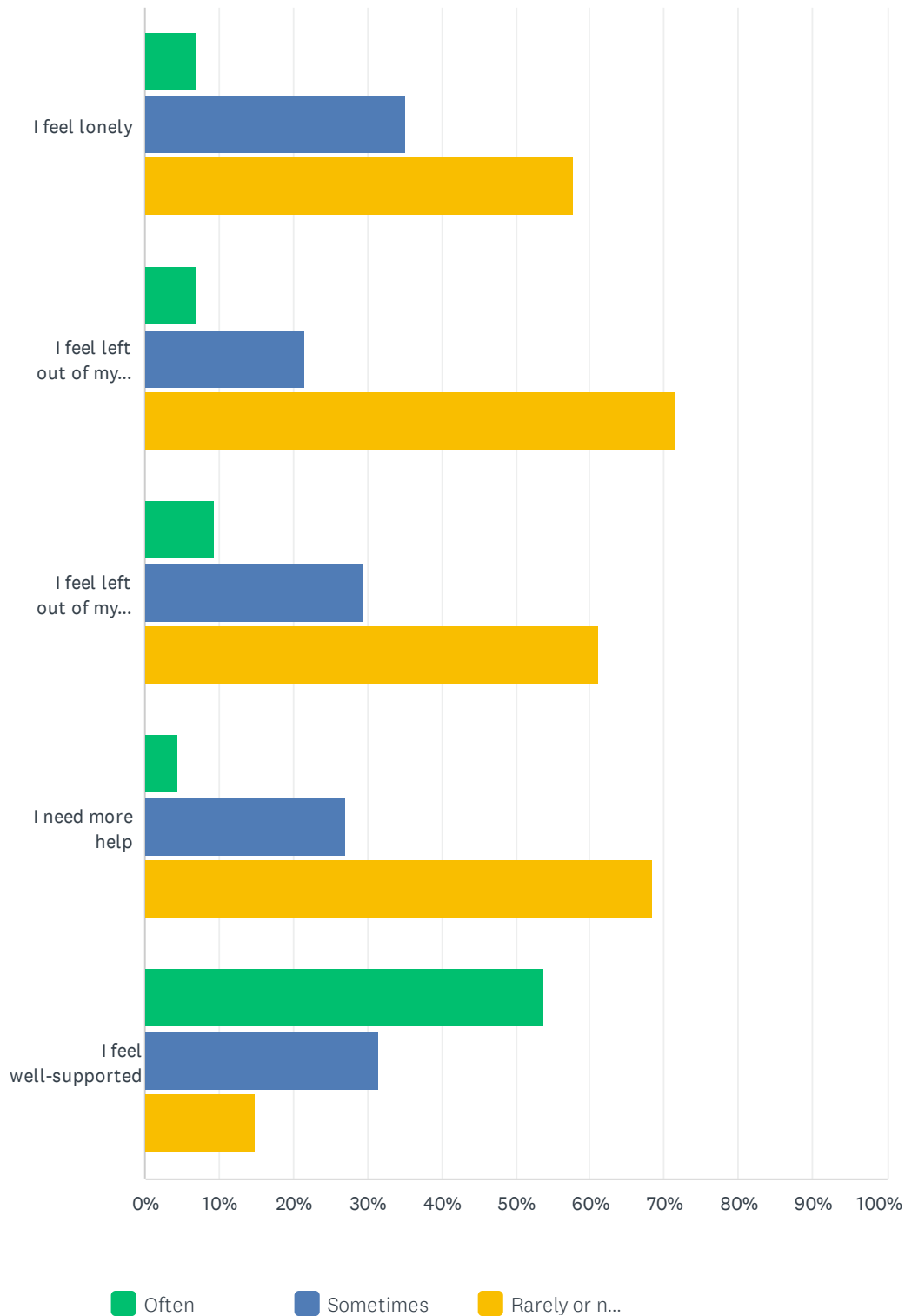
Answered: 1,770 Skipped: 212



ANSWER CHOICES		RESPONSES	
Every day		36.21%	641
Multiple times a week		40.96%	725
Weekly		16.44%	291
1-2 times per month		5.88%	104
Never		0.51%	9
TOTAL			1,770

## Q25 How often do you feel the following?

Answered: 1,751 Skipped: 231



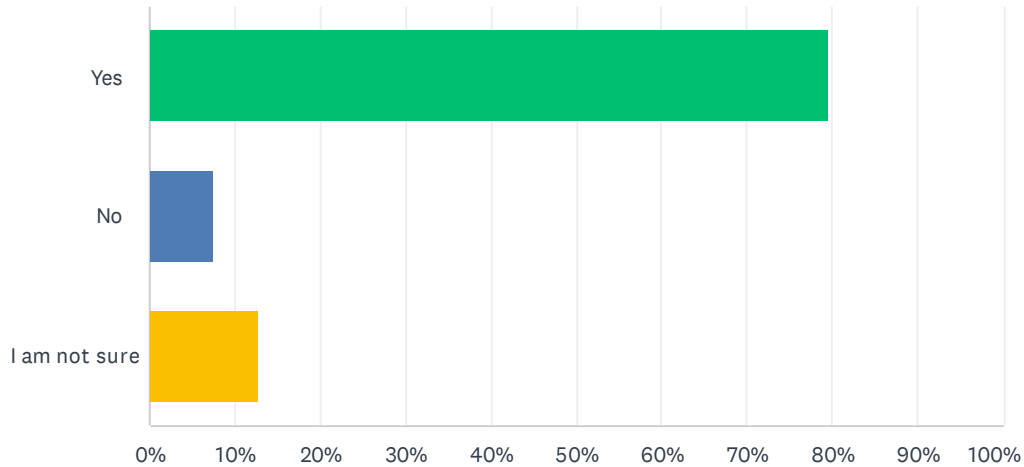


## Age- and Dementia-Friendly Community Survey

	OFTEN	SOMETIMES	RARELY OR NEVER	TOTAL	WEIGHTED AVERAGE
I feel lonely	6.98% 118	35.27% 596	57.75% 976	1,690	2.51
I feel left out of my family	6.95% 115	21.52% 356	71.52% 1,183	1,654	2.65
I feel left out of my community	9.33% 155	29.44% 489	61.23% 1,017	1,661	2.52
I need more help	4.58% 75	27.03% 443	68.40% 1,121	1,639	2.64
I feel well-supported	53.69% 901	31.47% 528	14.84% 249	1,678	1.61

## Q26 If you were in trouble or had an emergency, do you have family or friends who can help you at any time of the day or night?

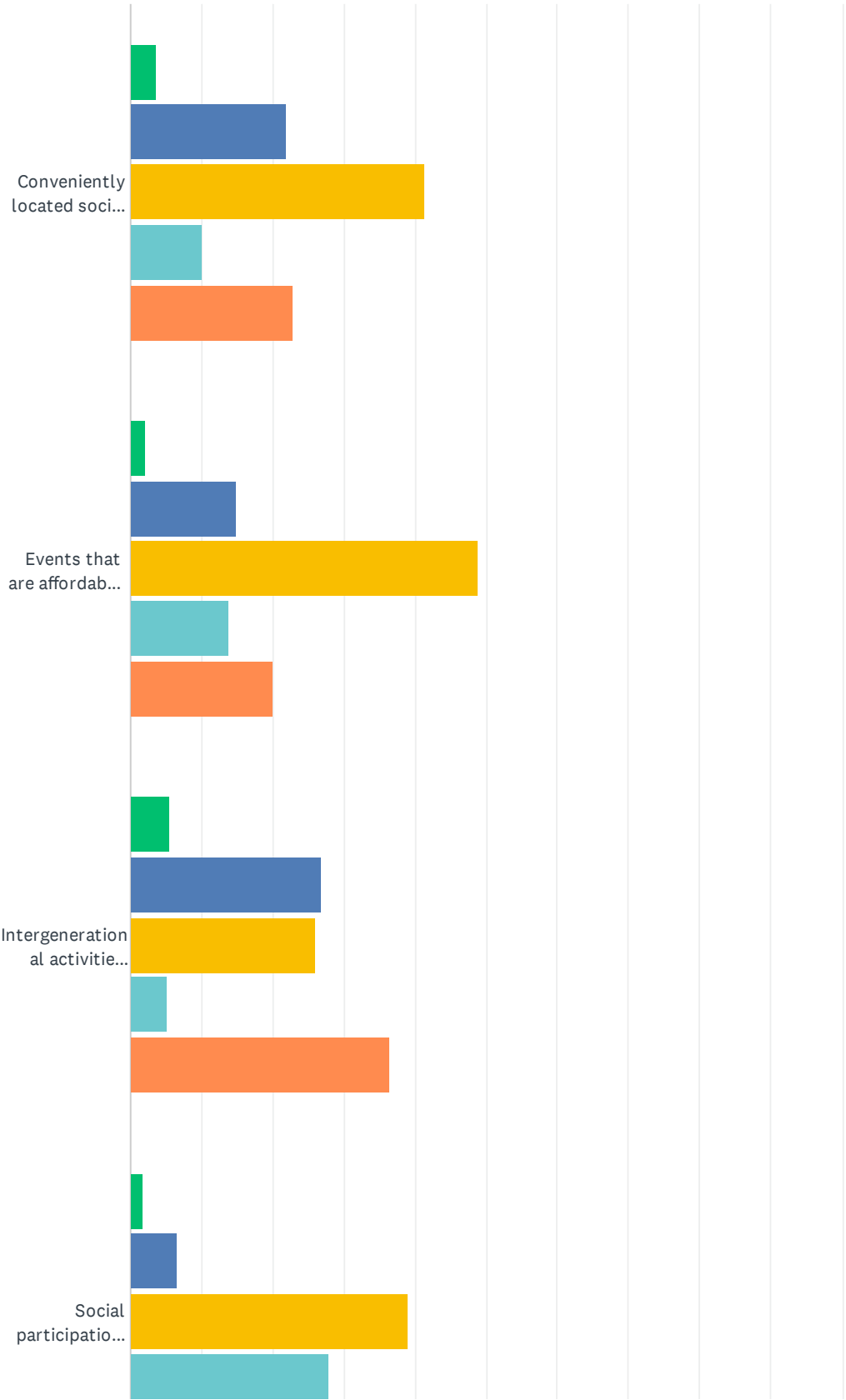
Answered: 1,757 Skipped: 225



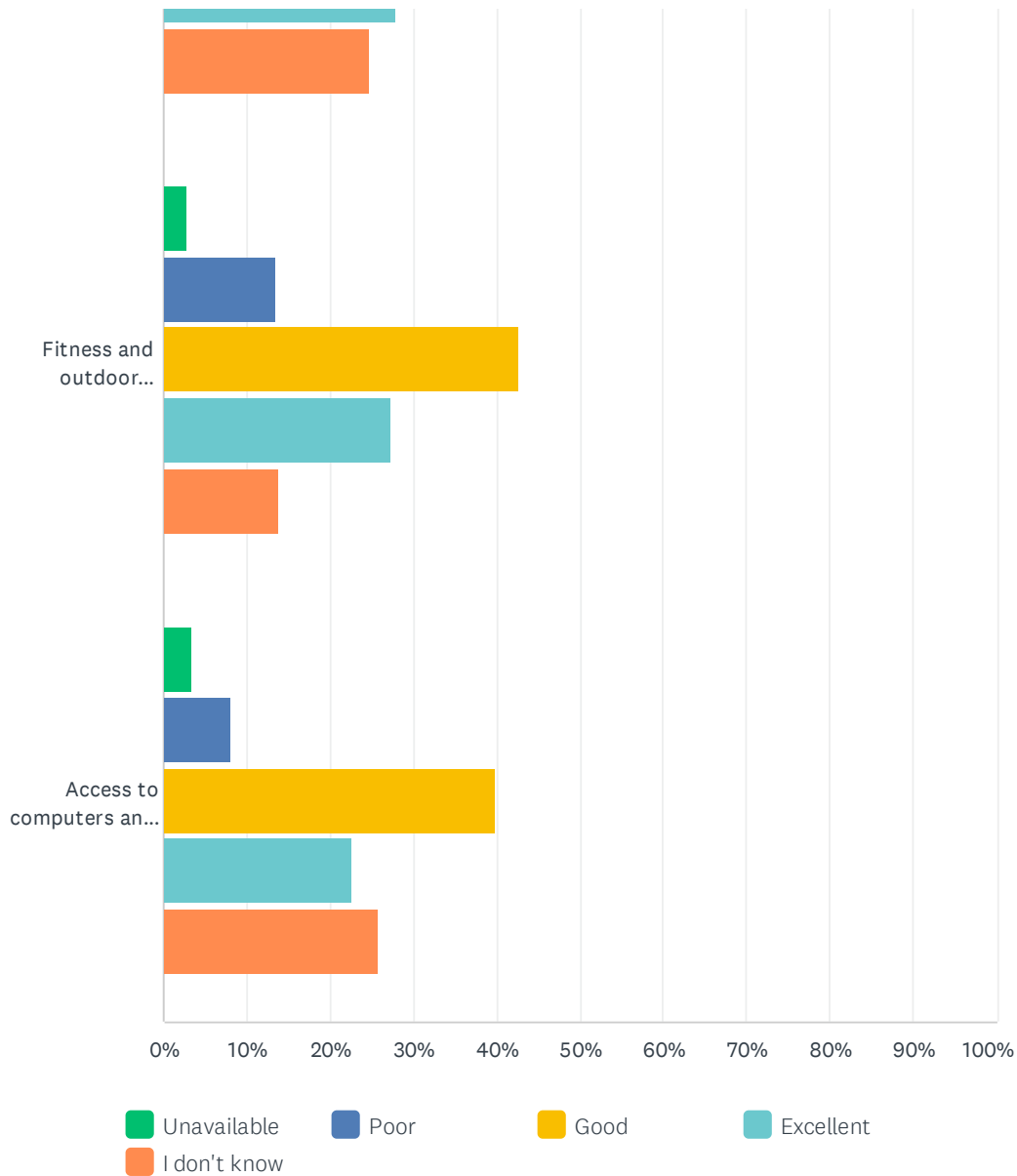
ANSWER CHOICES	RESPONSES	
Yes	79.62%	1,399
No	7.51%	132
I am not sure	12.86%	226
TOTAL		1,757

Q27 How would you rate your current access to the following?

Answered: 1,744    Skipped: 238



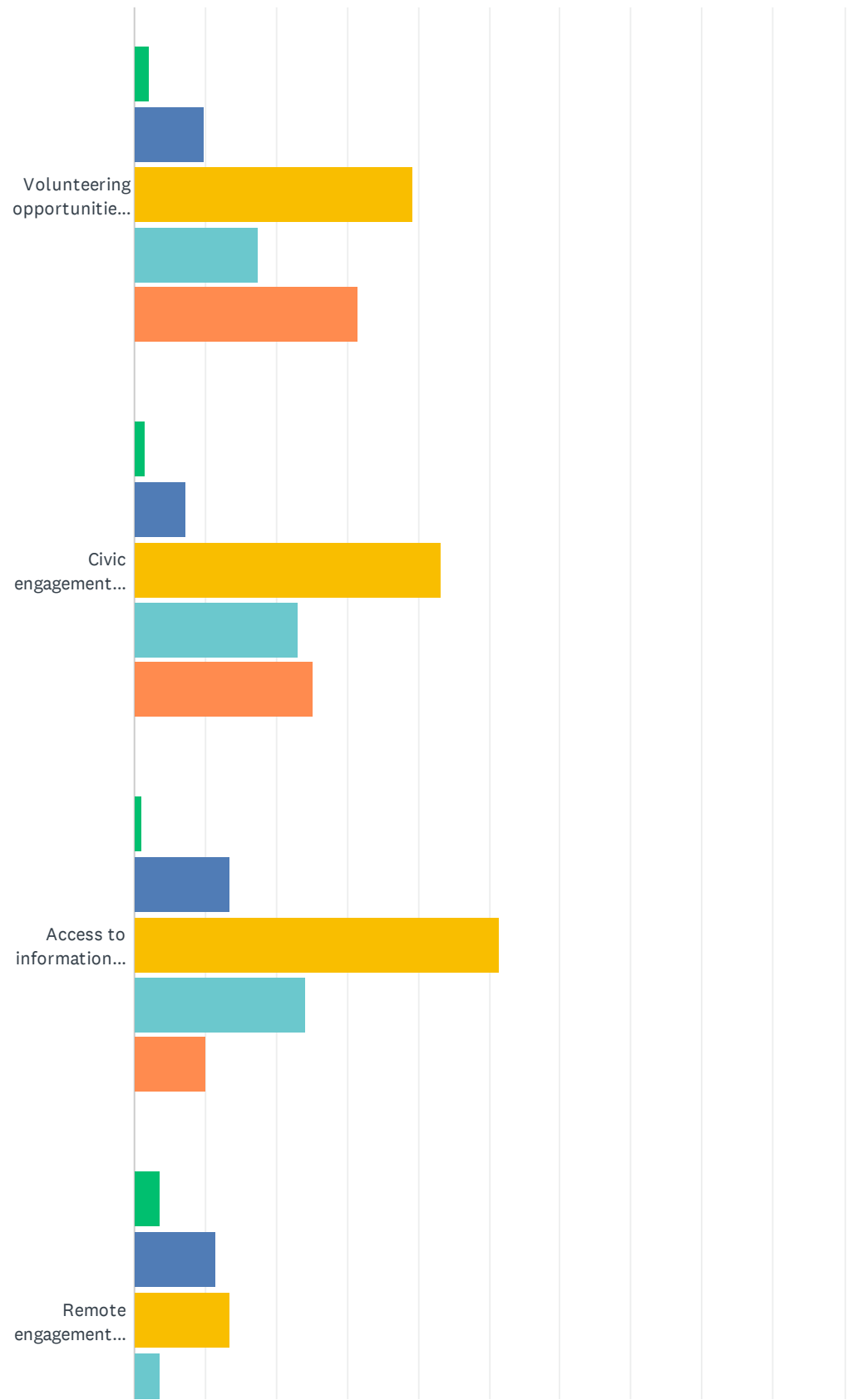
## Age- and Dementia-Friendly Community Survey



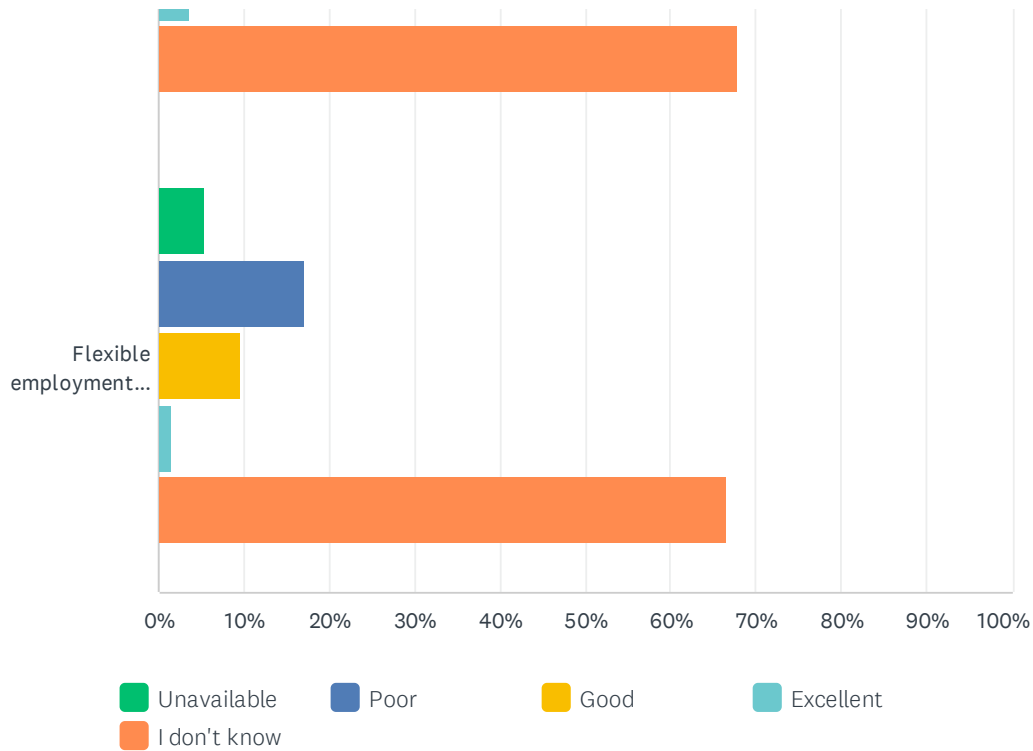
	UNAVAILABLE	POOR	GOOD	EXCELLENT	I DON'T KNOW	TOTAL	WEIGHTED AVERAGE
Conveniently located social and cultural activities for older people	3.70% 64	22.04% 381	41.35% 715	10.06% 174	22.85% 395	1,729	2.12
Events that are affordable to people with my income level	2.21% 38	14.99% 258	48.93% 842	13.89% 239	19.99% 344	1,721	2.35
Intergenerational activities that involve both younger and older people	5.44% 93	26.87% 459	26.05% 445	5.09% 87	36.53% 624	1,708	1.58
Social participation opportunities for people who speak my language	1.81% 30	6.56% 109	38.93% 647	27.92% 464	24.79% 412	1,662	2.43
Fitness and outdoor recreational opportunities	2.74% 46	13.51% 227	42.62% 716	27.20% 457	13.93% 234	1,680	2.66
Access to computers and the Internet through the senior center, library or other public building	3.42% 57	8.11% 135	39.94% 665	22.64% 377	25.89% 431	1,665	2.30

Q28 How would you rate your current access to the following?

Answered: 1,717    Skipped: 265



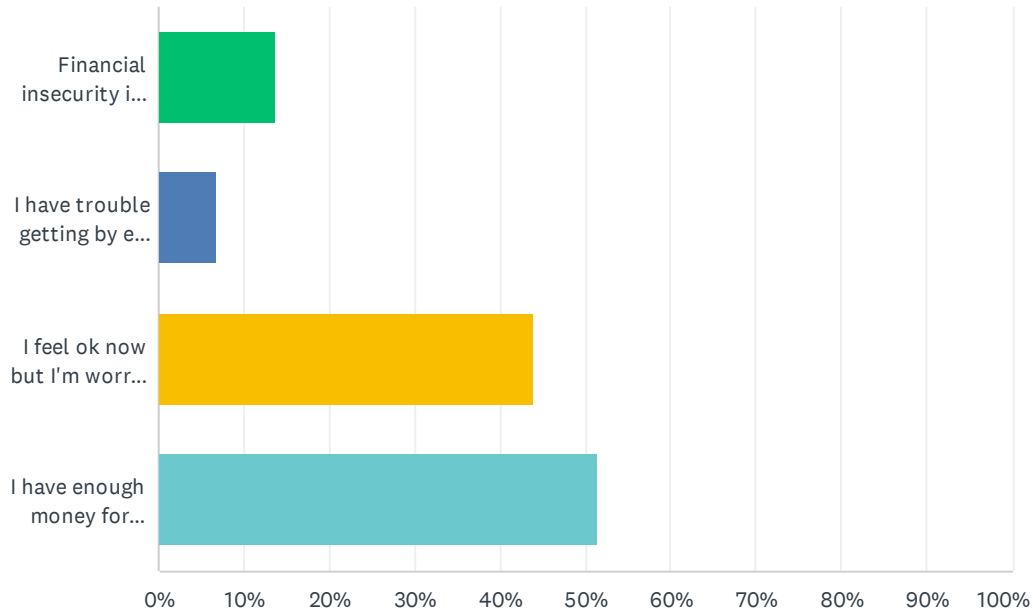
## Age- and Dementia-Friendly Community Survey



	UNAVAILABLE	POOR	GOOD	EXCELLENT	I DON'T KNOW	TOTAL	WEIGHTED AVERAGE
Volunteering opportunities for older people	2.06% 35	9.75% 166	39.17% 667	17.38% 296	31.65% 539	1,703	2.09
Civic engagement opportunities for older people, such as participating in a town committee or council	1.48% 25	7.18% 121	43.24% 729	22.95% 387	25.15% 424	1,686	2.37
Access to information about town updates	1.06% 18	13.38% 227	51.44% 873	24.04% 408	10.08% 171	1,697	2.78
Remote engagement options for elders who are home-bound	3.65% 61	11.50% 192	13.41% 224	3.71% 62	67.72% 1,131	1,670	0.82
Flexible employment options for older people	5.26% 88	17.05% 285	9.69% 162	1.56% 26	66.45% 1,111	1,672	0.75

## Q29 Is financial insecurity a worry for you now and as you get older? Check all that apply

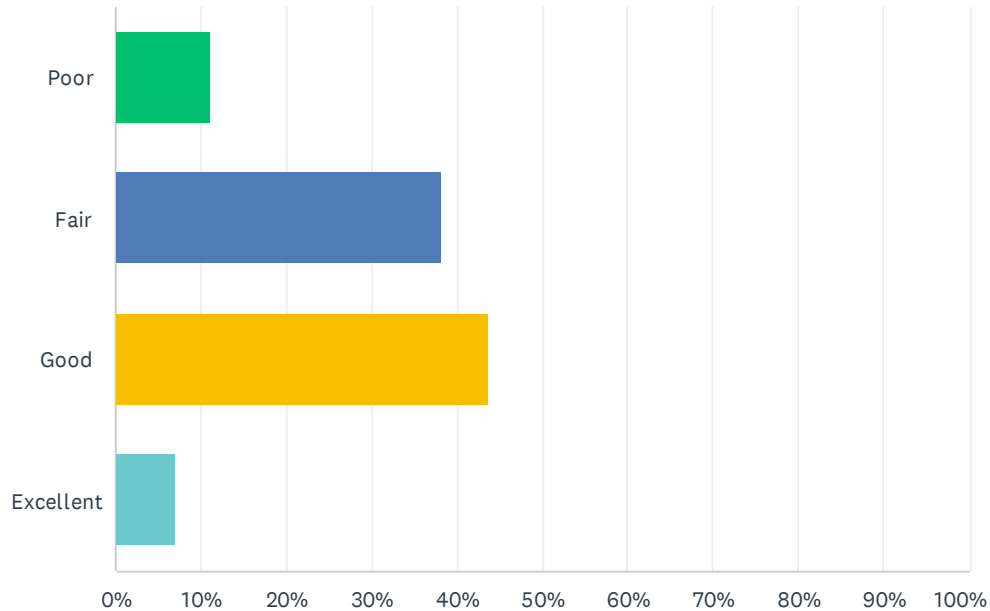
Answered: 1,692 Skipped: 290



ANSWER CHOICES	RESPONSES	
Financial insecurity is my biggest worry	13.71%	232
I have trouble getting by each month	6.91%	117
I feel ok now but I'm worried about the future	43.91%	743
I have enough money for necessities and extras	51.36%	869
Total Respondents: 1,692		

## Q30 Overall, how would you rate your town as a place for people to live as they age?

Answered: 1,706 Skipped: 276



ANSWER CHOICES	RESPONSES	
Poor	11.08%	189
Fair	38.16%	651
Good	43.73%	746
Excellent	7.03%	120
TOTAL		1,706

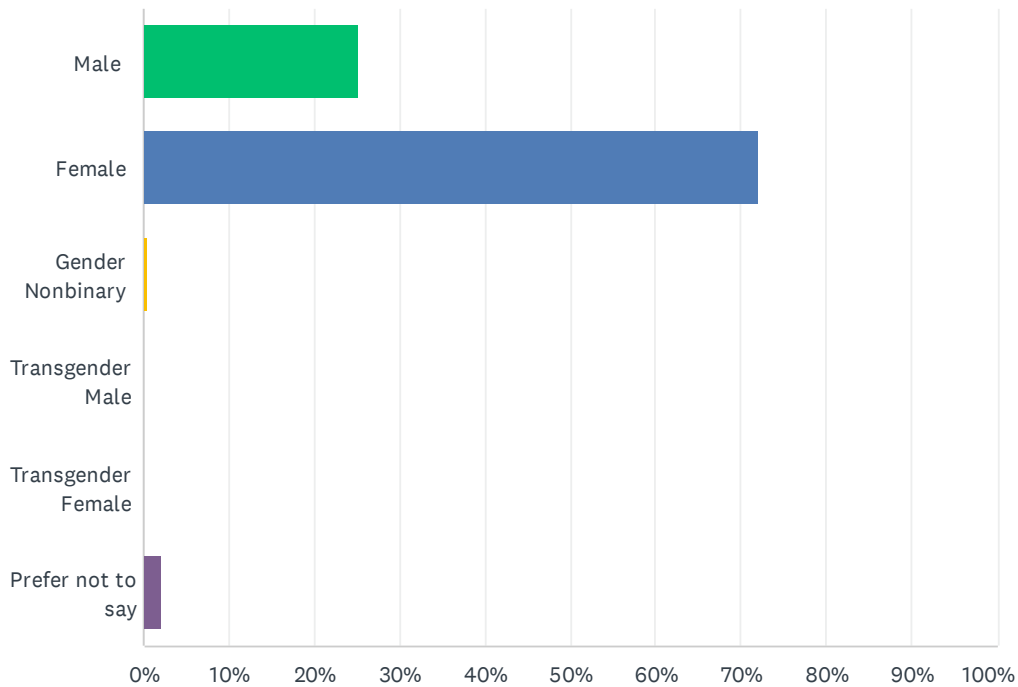


**Q31 Please use this space to share any other challenges you are facing, or your recommendations for making the region a better place for older people.**

Answered: 585   Skipped: 1,397

## Q32 What is your gender?

Answered: 1,720 Skipped: 262



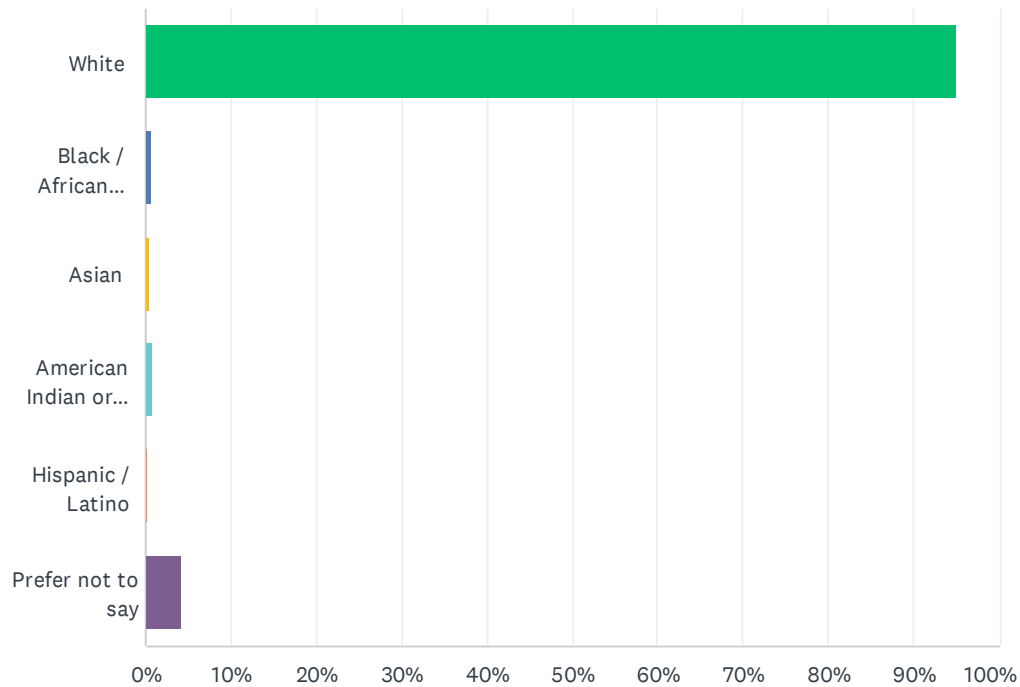
ANSWER CHOICES	RESPONSES	
Male	25.17%	433
Female	72.09%	1,240
Gender Nonbinary	0.52%	9
Transgender Male	0.00%	0
Transgender Female	0.00%	0
Prefer not to say	2.21%	38
TOTAL		1,720

## Q33 How many people live in your household, including you?

Answered: 1,694 Skipped: 288

## Q34 How would you describe yourself? Check all that apply

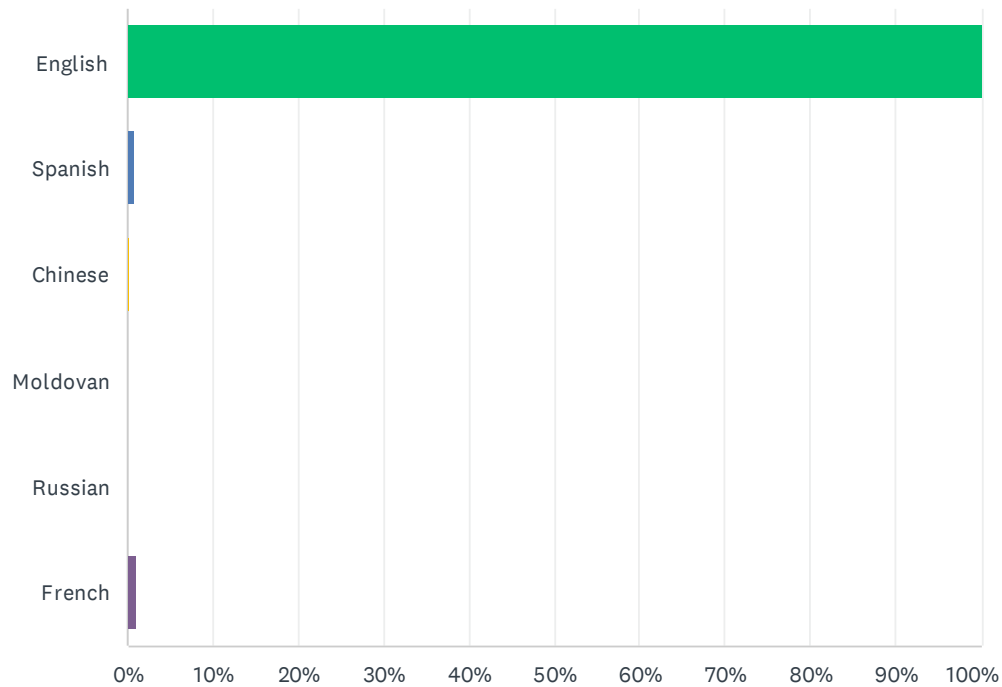
Answered: 1,677 Skipped: 305



ANSWER CHOICES	RESPONSES	
White	95.17%	1,596
Black / African American	0.60%	10
Asian	0.42%	7
American Indian or Native Alaskan	0.78%	13
Hispanic / Latino	0.30%	5
Prefer not to say	4.17%	70
Total Respondents: 1,677		

## Q35 What languages do you speak at home? Check all that apply

Answered: 1,717 Skipped: 265



ANSWER CHOICES	RESPONSES	
English	100.00%	1,717
Spanish	0.76%	13
Chinese	0.17%	3
Moldovan	0.00%	0
Russian	0.06%	1
French	1.11%	19
Total Respondents: 1,717		